

US Residency Closure

We've decided to withdraw our services to U.S. residents. Below you'll find answers to some frequently asked questions about what this means for you.

[Read the information](#)

Why has the service been closed?

Providing services to U.S. residents involves significant regulatory and administrative obligations. Given the very small number of customers affected, continuing to meet these requirements is not sustainable. We understand this may be disappointing and sincerely apologise for any inconvenience this may cause.

Key dates: We're writing to affected customers from **11 November 2025** explaining the decisions and the options available. You'll have **60 days** from the date of the communication to make arrangements and complete your account closure. If no action is taken before the **deadline date** stated on your letter, we will begin to restrict our services.

Useful information

- [What are my options?](#)
- [How can I access my account?](#)
- [What can I do if my assets cannot be sold or transferred?](#)
- [Do I need to convert any cash in foreign currency in my ii Trading Account to GBP before it can be withdrawn?](#)
- [Are there any charges for transferring to another provider?](#)
- [What if I no longer reside in the US?](#)
- [What will happen to any dividends or distributions that might be paid after my Trading Account is closed or transferred?](#)
- [What will happen if I don't have a nominated bank account?](#)
- [What will happen if I take no action?](#)
- [Is there a UK broker which I can transfer my assets to?](#)
- [I have other products with ii, what will happen with them?](#)
- [When will the US residents accounts close?](#)
- [How do I close my account?](#)